
Consortium Mtg Open Issues/Action Items Report

Transaction: 837

HIPAA Consortium Meeting

State: AZ

Issue/Action #	A-837-00354	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Look into the acknowledgement/824 process.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Dennis Koch	6/2/2004		
Description:	Assigned to: Dennis Koch				
Q: Why do we sometimes get multiple 824s and 997s? A: Dennis Koch – Based on a large file, anything over 25 Meg, we bust it up into an ST/SE level. What we try to do is then validate each ST/SE so if it fails, you will get an 824 for that ST/SE. If the remaining ones pass, you will get one 997 for all the other ST/SE loops. For example, if you sent in a file with there ST/SE's and one of them failed, you would get an 824 and one 997; the 997 would cover the ST/SE's that passed through.					
Resolution:					

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HIPAA Consortium Meeting

Issue/Action #	A-837-00353	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Check into the patient account number issue and respond to everyone.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Micheal Upchurch	6/2/2004		
Description:	Assigned to: Michael Upchurch				
<p>Q: I have a question about the patient account number. A lot of times, the patient account number is a non-used number so we are having difficulty cross walking that for the pend files in the 277U. If there is more than one claim with the same patient account number it makes it pretty difficult.</p> <p>A: Brent Ratterree – As long as your plan claim number is independent of the patient account number it should not be a problem.</p> <p>Health Plan – We are only getting the patient account number back.</p> <p>Brent Ratterree – You should be getting the claim number in the pend file as well.</p> <p>Lori Petre – Brent, you believe that the is included on the pend file?</p> <p>Brent Ratterree – Yes.</p> <p>Health Plan – How recent was that?</p> <p>Lori Petre – It should have gone in with the changes when they were promoted. We will check into this and get a response out to everyone to clarify that.</p>					
Resolution:					

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HIPAA Consortium Meeting

Issue/Action #	A-837-00351	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	To follow-up with Health choice on the missing files.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Dennis Koch	6/2/2004		
Description:	Assigned to: Dennis Koch				
Q: Health choice AZ - AHCCCS seems to be losing the files that we have been submitting. Mark Messer has asked us to bring this up at the meeting. Q: Lori Petre – Marsha, do we have any open action items for Health choice on this issue? A: Marsha Solomon: I would need to check with Mark. So far we have been able to account for all the files except for a couple of them that we had a problem with on 5/12 and 5/14. Lori Petre – We will follow-up on this for you.					
Resolution:					

Issue/Action #	A-837-00350	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Look into the problem of DES receiving duplicate emails.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Dennis Koch	6/2/2004		
Description:	Assigned to: Dennis Koch				
DES – We are still receiving duplicates. Dennis Koch – We will take a look at that.					
Resolution:					

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HIPAA Consortium Meeting

Issue/Action #	A-837-00349	Other - see notes below	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Send the health plans spreadsheet of the authorized individuals for verification	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Dennis Koch	6/2/2004		
Description:	Assigned to: Dennis Koch				
Q: Lori Petre – Do you think it would be feasible for us to dump that table, and send to each of the health plans that we have listed for them so that they can field verification of the information contained on this table? A: Dennis Koch – Yes, we can do that.					
Resolution:					

Issue/Action #	A-837-00347	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Verify that only the authorized person receives the BBA status email.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Dennis Koch	6/2/2004		
Description:	Assigned to: Dennis Koch				
ADHS – What we have seen is that I am both sender and report receiver. I will receive the email that says the file has been received whether it has been validated or not and the BBA status. C.J. Major owns the BBA status. Dennis Koch – I will have to check, but I think only the person that is authorized to validate the file will get the emailing saying there is a file that has not been validated.					
Resolution:					

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HIPAA Consortium Meeting

Issue/Action #	A-837-00336	Encounters	2-High	Lori Petre	Open-Awaiting info from AZ
Type:	Send health plans documented issues.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Lori Petre	4/21/2004		
Description:	Assigned to: Lori Petre				
We have identified a lot of issues, and we are working right now on documenting those. We will share that documentation once it is completed.					
Resolution:					

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Transaction: 837 Encounters (all)

HIPAA Consortium Meeting

State: AZ

Issue/Action #	A-837-00345	Encounters	2-High	Lori Petre	Open-Awaiting info from AZ
Type:	Get naming standards out in writing to the health plans.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Lori Petre	5/12/2004		
Description:	Assigned to: Lori Petre				
Lori Petre – For the pend correction file we will take pretty much any naming standard you want to use, and we will translate it to the naming standard we used to have. The important thing to know about that is you can send us whatever you want, but in anything we send back to you, we will be using the standard. This process will be transparent. We will get something out in writing on this.					
Resolution:					

Consortium Mtg Open Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

State: AZ

Issue/Action #	A-NCP-00356	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Take a look at the impact or rules on the required EPSDT indicator.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Brent Ratterree	6/2/2004		
Description:	Assigned to: Brent Ratterree				
Q: The EPSDT indicator is required, but what is the impact or the rules on that? A: Brent Ratterree – I would have to look at that.					
Resolution:					

Issue/Action #	A-NCP-00355	Encounters	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	Look into editing on this required field.	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Brent Ratterree	6/2/2004		
Description:	Assigned to: Brent Ratterree				
Q: The date the prescription was written is a required field. What business decision is going to be made based on that field? A: Brent Ratterree – I need to look into this.					
Resolution:					

Consortium Mtg Open Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

Issue/Action #	A-NCP-00346	Other - see notes below	2-High	Consortium Membe	Open-Awaiting info from AZ
Type:	To check on the provider and reference file corrections, and notify the health	Responsible Person:	Date Opened:	Date Due:	Date Completed:
Action Item		Brent Ratterree	5/12/2004		
	Description:	Assigned to:	Brent Ratterree		
	Q: ADHS - Do you have a date or an idea of when the provider and reference files are going to be corrected? A: Brent Ratterree – I will have to look into that and get back to you.				
	Resolution:				
